



PERSONAL INJURY

National Training Schedule

July to December 2021

Bookings:

For detailed course descriptions, fees and to register for any of these sessions, please [click here](#).

Recordings:

To view recorded training sessions and webinars, please [click here](#). Go to the 'Browse our webinars' section and subscribe (free to do so), then click on 'Webinars'.

Please note the relevant legislation covered in each session is provided next to the course date i.e. 'WA' the content covers WA legislation only; 'NATIONAL' the content is suitable for all jurisdictions.

New Masterclass webinars will be added to our National Training platform as they become available.

| Workers Compensation Fundamentals | Jul | Aug | Sept | Oct | Nov | Dec |
|--|---|------------------|-------------|-----------------|-------------|-----|
| 1. Calculating & Paying Weekly Compensation Benefits | Recording available VIC, NSW | | | | | |
| 2. Dispute Management & Legal Claims | Recording available ACT | | | | | |
| | | | 15 VIC | 28 WA | | |
| 3. Introduction to Workers Compensation | Recording available NT, NSW, VIC, QLD, WA | | | | | |
| | | 12 WA | | | 11 WA | |
| 4. National Workers Compensation Overview | Recording available NATIONAL | | | | | |
| 5. Rehabilitation – Benefits, Obligations & Return to Work | Recording available ACT | | | | | |
| 6. Understanding Your Workers Compensation Premium | | 10 VIC | | | | |
| Return to Work | Jul | Aug | Sept | Oct | Nov | Dec |
| 1. Advanced RTW Coordination | | | 16 NATIONAL | | | |
| 2. Creating a RTW Plan for a Mental Injury | | | | 6 NATIONAL | | |
| 3. Creating a RTW Plan for a Physical Injury | | | | 13 NATIONAL | | |
| 4. Developing RTW Tools - Task Analysis & Job Dictionaries | | | | 7 NATIONAL | | |
| 5. Cross Border RTW Coordination for all Jurisdictions | | | 7 NATIONAL | | | |
| 6. Return to Work for Managers & Supervisors | Recording available NATIONAL | | | | | |
| 7. Role of the Return to Work Coordinator (2 Days Blended) | | 19 & 20 VIC | | 20 & 21 VIC | | |
| 8. Role of the Return to Work Coordinator (2 Days Facilitator-Led) | 14 & 15 VIC | | 21 & 22 VIC | | 23 & 24 VIC | |
| 9. Return to Work Coordination and Planning | 15 WA | | | | 18 WA | |
| 10. Emotional Intelligence in Return to Work | | | 1 NATIONAL | | | |
| Mental Health & Well-Being Courses | Jul | Aug | Sept | Oct | Nov | Dec |
| 1. Understanding & Managing Mental Health Injuries | 22 NATIONAL | | | | | |
| 2. Mental Health First Aid (2 Days) | | 26 & 27 NATIONAL | | 9 & 10 NATIONAL | | |
| 3. Mental Health First Aid Refresher | | 4 NATIONAL | | | | |
| 4. Ageing Well Masterclass – Supporting the Ageing Workforce | | | | 4 & 11 NATIONAL | | |

| Specialty Courses | Jul | Aug | Sept | Oct | Nov | Dec |
|---|-----|-------------|-------------|-------------|-----|-----|
| 1. Appropriate Workplace Behaviours | | 4 NATIONAL | | | | |
| 2. Management of Non-Compensable Injuries and Illnesses | | | 2 NATIONAL | | | |
| 3. Managing HR and IR Issues in Workers Compensation | | 10 NATIONAL | | | | |
| 4. Family and Domestic Violence Contact Officer | | 2 NATIONAL | | | | |
| 5. Dealing with Challenging Behaviours | | | 14 NATIONAL | | | |
| 6. Managing Occupational Violence Risks | | 3 NATIONAL | | | | |
| 7. Performance Management - Inside and Outside Workers Compensation | | | | 26 NATIONAL | | |
| 8. Vicarious Trauma and Post Traumatic Growth | | 24 NATIONAL | | | | |

| Workplace Health and Safety | Jul | Aug | Sept | Oct | Nov | Dec |
|--|-------------|------------------|------|-------------|------|------|
| 1. Fatigue Awareness | 21 NATIONAL | | | | | |
| 2. WHS & Risk Management Overview | 29 WA | | | 12 VIC | 4 WA | |
| 3. Prevention of Musculoskeletal Disorders - Addressing Manual Handling & Ergonomics | | | | 14 NATIONAL | | |
| 4. Ergonomic Masterclass – A Guide to Best Practice Ergonomics (2 Part) | | 18 & 25 NATIONAL | | | | |
| 5. Understanding Common Workplace Injuries | 29 NATIONAL | | | | | |
| 6. OHS Essentials for Managers | 30 NATIONAL | | | | | |
| 7. Workplace Risk Assessment | | 26 WA | | | | 9 WA |

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Behind you

for what's
ahead



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