

TERMS & CONDITIONS FOR SUPPORT LOCAL CHRISTMAS HAMPER

GENERAL

You agree that JTB Pte Ltd publishes the “Support Locals Christmas Hamper 2020” on behalf of the Restaurants/Stores on this Platform, in accordance with the Restaurants/Stores information supplied by the Restaurants/Stores.

JTB Pte Ltd shall not accept any responsibility or liability for the contents of the Hamper and the Restaurants/Stores information on the Platform. The Restaurants/Stores may use ingredients and additives of meals and drinks, that could cause allergies and intolerances. If a Customer is allergic to any foodstuffs, we advise to contact in advance for current allergen information before placing an Order.

PRICE AND PRODUCT

All prices shown are inclusive of GST and delivery fee. Please note that delivery is to one location in Singapore for the selected date and time only.

JTB Pte Ltd shall make every effort to ensure that prices and details stated on the Website are up to date. Prices are subject to change without prior notice and all orders are subject to Company's acceptance at its sole discretion and stock availability.

All orders are subject to confirmation of final availability and the Company reserves the right to reject or cancel the order in the event that any of the products requested is unavailable. In the event that we are unable to fulfil any of the products in your order, we will notify you by phone or email.

All pictures and images of the products displayed on the Website are for illustration purposes only. Actual product(s) may vary.

Some of our Products may contain traces of nuts, gluten, eggs, dairy and other allergens, even if the description does not specify them as an ingredient. Please refer to the in-hamper menu card for details.

CONSUMPTION PERIOD

To enjoy the best quality of the food, please consume the food within the period stated in the in-hamper card.

REGISTRATION AND ACCOUNT SECURITY

To register on the Website, you must be over eighteen (18) years of age.

Customer is required to register before placing any order on this Website. During the registration:

You must provide us with accurate, complete and up to date registration information;

You must safeguard your username and password;

You authorize us to assume that any person using the Website with your username and password is either you or is authorized to act for you.

Customer must self-update in Website's account immediately of any changes to the information that you provided so that we can communicate with you effectively.

JTB Pte Ltd reserves the right to restrict, suspend or terminate your access to or use of the Website if in the Company's sole and absolute opinion, you are in breach of any of the Terms and Conditions.

ONLINE ORDER AND PAYMENT TERMS

Once you have selected a product or products that you wish to order from the website, you will then be shown the charges you must pay.

Customer shall pay for the order in full at the time of ordering. We accept payment by Visa or MasterCard. The Company shall not be liable for any credit card fraud. Please note that we do not receive cash on delivery.

Full payment in respect of an order must be made upon placing of the order. If your payment cannot be processed, the order will not be accepted.

All orders should be processed by 23:50 on 18 December, Friday. Orders placed after 0am on 19 December will not be accepted. And cut-off date for each delivery option would be 5-day prior to the delivery date. JTB reserves the right to replace any item with another of equivalent value depending on availability.

REFUND / RETURN

You are not allowed to cancel the order once a Confirmation of Order is issued. All items paid is non-refundable.

You shall examine the goods immediately upon delivery for any deficiencies and/or damages. If you discover any defect or damage inside the packaging after the delivery process, please contact sales.sg@jtbap.com for further assistance.

DELIVERY

We do not deliver outside of Singapore.

For unsuccessful delivery attempts, if customers request us to reattempt to deliver, a re-delivery charge of \$15 per location shall apply and be payable before the reattempt is made.

Our deliveries are scheduled between 1pm to 6pm from 21 December, Monday to 23 December, Wednesday. We request that you provide an address at which someone will be present to receive the package.

DATA PROTECTION

Kindly refer to our Privacy Policy which forms part of these Terms & Conditions.